

2024 POMS College of Service Operations Mini-Conference

Thursday, April 25, 2024, 8:30am – 5:00pm. Minneapolis, MN

Theme: Service Operations in a Sports-Crazed World

Agenda

Learn

- 8:30am – 9:30am Breakfast: Meet your colleagues for breakfast at the hotel and a brief discussion about the theme of the min-conference.
- 10:00am – 11:00am Stadium Tour: Target Center (NBA, Minnesota Timberwolves). We will walk over together from the hotel. If you would like to meet us there, please be there just before 10:00am (600 Hennepin Ave Ste 310, Minneapolis, MN 55403).

Experience

- 12:00pm – 3:00pm. Twins Game: Join us for a professional sporting event (MLB, Minnesota Twins). We will walk a few blocks from one stadium to the other. Tickets to the game and lunch at the stadium included with registration.

Do

- 3:30pm – 5:00pm. Play: Why should the pros have all the fun? Join us for mini-golf at Puttery Minneapolis (240 Hennepin Ave, Minneapolis MN 55401). Light appetizers included.
- 6:00pm We will join other colleges for a dinner at the conference hotel.

Participation requires registration for the mini-conference, which can be obtained via the POMS conference website (at the same time or separately at a later time from the registration to the main conference). **Prepare to be outside and wear comfortable clothes and shoes as we will walk several blocks between venues.**

Registration link: <https://pomsmeetings.org/conf-2024/>

We look forward to seeing you all in Minneapolis!

POMS College of Service Operations Board & Mini-Conference Organizers

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