

POMS College of Operational Excellence Mini Conference 2021

Friday April 30, 9 AM-1PM EST, POMS 2021 Conference, Online

<https://pomsmeetings.org/conf-2021/>

Changing Faces of Operational Excellence

Eastern Standard Time

09:00 – 09:15 Welcome and introductions

09:15 – 10:00 Keynote: S. "Paddy" Padmanabhan, Executive Chairman of Tata Business Excellence Group

Mr. Padmanabhan will present Tata's 30 year Journey to Business and Operational Excellence. Management of complexity has played a key role as the Business Excellence Group has sought to enhance the operations of more than 100 companies under the Tata umbrella.

10:00 – 10:55 Panel 1: Adapting OPEX to the Post-Covid Era

Senior operations leaders will offer their observations and lessons learned from their experiences in adapting operational structures and processes to the major disruptions spawned by the Covid-19 pandemic. Panelists:

- Patrick Van Hull, Senior Thought Leader, Kinaxis
- Noel Colon, Medtronic, Senior VP and Chief Quality Officer
- Mike Gores, 3M. Global Integrated Business Planning Leader
- Carl March, Director – Industry 4.0, StanleyBlack&Decker

Break

11:05 – 12:00 Panel 2: Next Frontiers in OPEX Research

Leading researchers will offer their views on the greatest opportunities for research contributions. Panelists:

- Andrea Furlan, Padova University
- Suzanne De Treville, University of Lausanne (need to confirm)
- Arnd Huchzermeier, WHU
- Rachna Shah, University of Minnesota

12:00 – 12:30 OPEX Dialogues and Networking

We will create discussion rooms according to interests of the participants. Topics might include issues raised during the day or other topics such as Digital OPEX, Illustrating OPEX through Virtual Student Experiences, OPEX in Public/Non-Profit, OPEX in Sustainability, etc. Participants choose one room: Take-aways for plenary discussion will be summarized.

12:30 - 12:45 Report outs from discussion rooms by participants in plenary

12:45 - 13:00 Mini-Conference Close (discussions can continue if desired)

Organized by the POMS College of Operational Excellence.

Morgan Swink, Rachna Shah, Vidya Gargeya, Gopesh Anand, and Tor Netland
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