

# POMS College of Behavior in Operations Management - Mini Conference

Thursday, April 25, 2024, 1-5 pm

Greenway A-B, Hyatt Regency Minneapolis, 1300 Nicollet Mall, Minneapolis MN 55403

[Click here to register!](#)

## Schedule:

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|-----------------|--|
| 12:30 - 1:00 pm | Networking, assembly   |
| 1:00 - 2:50 pm  | BOM paper competition presentation & announcement of the winners   |
| 2:50 - 3:00 pm  | Short break  |
| 3:00 - 5:00 pm  | Special session: Behavioral Operations Management in the Artificial Intelligence (AI) Era <ul style="list-style-type: none"><li>• Keynote speaker: Prof. Tinglong Dai</li><li>• Panel discussion</li></ul> |

## Panelists:

- Tinglong Dai, Bernard T. Ferrari Professor, Johns Hopkins University
- Meng Li, C.T. Bauer Professor of AI, University of Houston
- Rogelio Oliva, Professor & Robyn L. '89 and Alan B. Roberts '78 Chair, Texas A&M University
- Jordan Tong, Wisconsin Naming Partners Professor, University of Wisconsin-Madison

## Speaker's bio:



Tinglong Dai is the Bernard T. Ferrari Professor at the Johns Hopkins Carey Business School, in the area of Operations Management and Business Analytics. He holds a joint faculty appointment at the Johns Hopkins School of Nursing. He serves on the leadership team of the Hopkins Business of Health Initiative and the executive committee of the Institute for Data-Intensive Engineering and Science. He joined Carey in 2013 after receiving a PhD in Operations Management/Robotics from Carnegie Mellon.

Professor Dai is a trailblazing scholar in the field of healthcare operations management, shifting the focus of the field from point-level optimization to behavioral, incentive, and policy issues. His current work focuses on integrating AI into clinical workflows and using AI to improve productivity, access, and equity in healthcare delivery. His work has been published in leading journals such as Management Science, M&SOM, Marketing Science, and Operations Research, and has been recognized by Johns Hopkins Discovery Award, INFORMS Public Sector Operations Research Best Paper Award, POMS Best Healthcare Paper Award, and Wickham Skinner Early Career Award (Runner-Up). He is an Associate Editor of Management Science, M&SOM, Health Care Management Science, and Naval Research Logistics and a Senior Editor of Production and Operations Management. He co-chairs the Johns Hopkins Symposium on Healthcare Operations and co-edits the Handbook of Healthcare Analytics: Theoretical Minimum for Conducting 21st Century Research on Healthcare Operations, published by John Wiley & Sons in 2018.

As a renowned expert in healthcare analytics and global supply chains, Professor Dai has been quoted hundreds of times in the media, including Associated Press, Bloomberg, CNN, Fortune, New York Times, NPR, USA Today, Wall Street Journal, and Washington Post, and has appeared on national and international TV such as CNBC, PBS NewsHour, and Sky News. In 2021, he was named as one of the World's Best 40 Under 40 Business School Professors by Poets & Quants.