

Syllabus



Date	Topic	Discussion Case/Reading	Deliverables
3/16	The Role of Operations Within the Firm	CJA 1&2	Webvan (Individual)
3/18	Process Analysis and Management	CJA 4 Scientific Management	Kristin (Individual)
3/30	Basics of Optimization	CJA SA (p. 702) Read Extreme Downhill (Nothing to hand in; just read it.)	Southwest Air (Group)
3/30 and 3/31	Lab: Solver	PeopleSoft Lab East Sign up on Juran's door: 401C Sage	Solodrex (Individual)
4/1	Managing Inventories	CJA 14	
4/6	Project Management / Solver cont.	CJA 3	Wilson (Group)
4/6 and 4/7	The Supply Chain Exercise	Parlor Room Sign up on Juran's door: 401C Sage	
4/8	Midterm	Extra rooms: 8:40 B08 10:10 B08 11:55 141 and 134	
4/13	Basics of Simulation	CJA T16	
4/13 and 4/14	Lab: @Risk	PeopleSoft Lab East Sign up on Juran's door: 401C Sage	Bonds (Individual)
4/15	Supply Chain Management	CJA 9 Malcolm Gladwell article Marshall Fisher article	
4/20	Queueing	CJA T6	Segway (Group)
4/21	Special Office Hours		
4/22	TBA		
4/26	TA Review Session Optimization and Paradise Juice	Sage 131, 6:30 - 8:00 PM (Jason)	
4/27	Simulation, cont.		Paradise Juice (Group)
4/29	The Just-In-Time Philosophy	The Goal CJA 11	
5/4	TA Review Session	Sage B06, 6:30 - 8:00 PM (Tamara)	
5/4	Statistical Process Control	CJA T7 J. M. Juran: History of SPC J. M. Juran: Process Capability	Southern Tier Airport (Group) Questions about this case? Ed Jun

5/6	Quality Management / Six Sigma	CJA 7 J. M. Juran: Quality Trilogy Chris Argyris: Empowerment	
5/10 and 5/11	TA Review Sessions (Same agenda for both sessions; no need to go to both)	Sage B01, Time TBA (some time between 5:00 and 8:00 PM) (Tamara / Steve)	
5/14	Final Exam 9:00 - 11:30 AM B01, B05, B06, B08, B09, B10		Due at the start of the exam: American Airlines (Group) [Replaces Leasing Case]
11/13	Tailgate Party Cornell Big Red at Columbia Lions Baker Field, Manhattan		

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