

POMS College of Operational Excellence Mini Conference 2022

Thursday April 21, 9:00 AM-12:30 PM EST, POMS 2022 Conference, Online

<https://pomsmeetings.org/conf-2022/>

AI in Managing Work and People towards Operational Excellence

Please join us for the POMS Operational Excellence College Mini-Conference on the morning of Thursday, April 21, 2022. We will interact with leaders from industry and academia. All times are Eastern Standard Time.

| Start | End | Duration | Activity |
|-------|-------|----------|--|
| 9:00 | 9:10 | 0:10 | Welcome |
| 9:10 | 10:10 | 1:00 | Keynote: Matthias Holweg (Saïd Business School, University of Oxford) will discuss how AI and other technologies will impact how work is done. |
| 10:10 | 10:30 | 0:20 | Break: OPEX Trivia (with prizes) |
| 10:30 | 11:50 | 1:20 | Best paper award finalist presentation: <i>Tele-Follow-Up and Outpatient Care</i> (Gu, W., Li., M., & Sun, S.) <i>A Data-driven Approach to Enhance Worker Productivity by Optimizing Facility Layout</i> (Khalilabadi, S.M.G., Roy, D., & de Koster, R.) <i>Give me a Choice! A Field Experiment on the Performance Effects of Smartwatch-based Task Assignment</i> (Kwasnitschka, D., Franke, H. & Netland, T.) |
| 11:50 | 12:20 | 0:30 | OPEX Trivia (with prizes) |
| 12:20 | 12:30 | 0:10 | Concluding Remarks |

Organized by the POMS College of Operational Excellence.

Morgan Swink, Rachna Shah, Vidya Gargeya, Gopesh Anand, and Tor Netland
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