

Department Head, IT, Analytics, and Operations

About the Department:

The Poole College of Management actively engages with industry and academia to create an innovative and collaborative intellectual environment that fosters learning, scholarship, and service. We're deeply rooted in NC State's history as a university that excels at science, technology, engineering, and math.

Our college's student body - over 4,000 students - hails from across North Carolina, the United States, and the world. Our faculty are thought leaders and field-tested experts with enduring ties to the world of business.

Poole College of Management has four academic departments: Accounting, Business Management, Economics, and Management, Innovation, and Entrepreneurship. We offer bachelor's degrees in accounting, business administration, economics; master's degrees in accounting, business administration (MBA), economics, management (including specialized degrees); as well as a doctoral degree in economics. Among our non-degree programs, we offer Executive Education and graduate certificates.

The college houses six initiatives fostering research, learning, and corporate engagement: Business Analytics Initiative, Business Sustainability Collaborative, Enterprise Risk Management Initiative, Entrepreneurship Clinic, Entrepreneurship Collaborative, and Supply Chain Resource Cooperative. The college is fully accredited by the AACSB.

To learn more about our College, visit: <https://poole.ncsu.edu/>

To learn more about Our Employee Value Proposition, please visit: <https://news.hr.ncsu.edu/you-belong-here/>

Essential Job Duties:

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The Poole College of Management

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The Opportunity

The Poole College of Management at NC State University invites applications for the position of Department Head, IT, Analytics, and Operations.

The Position

The Department Head serves as the department's academic leader and administrative officer, responsible for providing intellectual and organizational leadership and managing academic, research, and program activities.

The key responsibilities of the Department Head are as follows:

Build a dynamic department with a strong reputation for excellence in teaching, student success, and impactful research.

Foster an environment that supports a shared vision, encourages a productive and innovative faculty and staff, and promotes collaboration.

Create an intellectually stimulating atmosphere that welcomes faculty, staff, and students with a wide range of perspectives and backgrounds.

Guide faculty and staff in enhancing undergraduate and graduate programs, and outreach activities to meet the evolving needs of students and stakeholders.

Oversee the department's academic affairs, personnel, finances, and physical facilities.

Effectively deploy resources to achieve the goals of the department and the College.

Additionally, the Head will represent and advocate for the Department within the Poole College of Management and the University, engage with alumni and other stakeholders, and help attract external support for educational programs, research initiatives, and centers.

Minimum Qualifications

The ideal candidate will possess the required doctorate degree, an equivalent degree, or equivalent professional experience and the credentials to be appointed at the rank of Professor with tenure in the department.

Qualified candidates should possess and exemplary scholarly research record in one or more of the following areas: Information Technology, Analytics, Supply

Chain Management and/or Operations, as well as evidence of classroom excellence at both the graduate and undergraduate level.

Required Qualifications:

The successful candidate must possess the following:

An exemplary scholarly research record as well as evidence of classroom excellence at both the graduate and undergraduate level.

The ability to support and mentor faculty and staff at all career stages.

The ability to manage budget priorities to balance a diverse array of needs within the Department.

An excellent record of scholarship and teaching.

Effective communication skills and team-building capabilities.

A record of outstanding professional achievement in their field.

Preferred Qualifications:

The ideal candidate will demonstrate:

An ability for highly effective administrative leadership and management of a multi-function department, and an understanding and appreciation of the evolving mission of the land-grant university system. This includes an understanding of the opportunities and constraints facing faculty and departments in public research and education institutions. Experience with personnel management and participatory decision-making is also preferred.

How to Apply:

Inquiries and nominations are invited and may be directed to: NC State Executive Search Services: Justin Lang, at (919) 513-1963 or <mailto:jdlang2@ncsu.edu>. Confidential review of applications will begin in October 2025 and will continue until the position is filled. Candidates should provide a resume/CV, cover letter, and the names and contact information of three (3) professional references. References will not be contacted without prior knowledge and approval from candidates. These materials will be submitted online at <https://jobs.ncsu.edu/> (position #00111251).

About NC State:

At NC State, we create prosperity for North Carolina and the nation. We began as a land-grant institution

grounded in agriculture and engineering. Today, we're a pre-eminent research enterprise that excels across disciplines.

NC State is a powerhouse in science, technology, engineering and math. We lead in agriculture, education, textiles, business and natural resources management. We're at the forefront of teaching and research in design, the humanities and the social sciences. And we're home to one of the world's best colleges of veterinary medicine.

Our more than 38,000 undergraduate and graduate students learn by doing. They pursue original research and start new companies. They forge connections with top employers and serve communities local and global. Through it all, they enjoy an outstanding return on investment.

Whether it's Princeton Review ranking NC State among the nation's best values for universities, Money magazine naming it the No. 1 best college for your money in North Carolina, or U.S News & World Report ranking NC State among the top 10 best values in public higher education, the university has many reasons to be proud.

Each year, NC State adds \$6.5 billion to the statewide economy, equivalent to creating more than 90,000 new jobs. That represents a significant return on investment for the residents of North Carolina in the form of research advances, innovative technologies, successful companies, skilled graduates and new jobs waiting for them.

Our more than 9,500 faculty and staff are world leaders in their fields, bridging the divides between academic disciplines and training high-caliber students to meet tomorrow's challenges. Together, they forge powerful partnerships with government, industry, nonprofits and academia to remake our world for the better. We expect everyone to give of their talents, skills, time and effort to make NC State an environment of inclusive excellence for all.

About Raleigh and North Carolina:

North Carolina's rapid growth makes the state a leader and top spot for young professionals and families. Raleigh reflects statewide growth as a city on the rise:

No. 6 among the best places to live in the U.S. U.S News & World Report, 2024

No. 2 among the best-performing cities in the Milken Institute, 2024

With Durham and Chapel Hill, the capital city anchors the Research Triangle, a national hotspot for high-tech enterprise. The region's top companies — including IBM, Cisco Systems, SAS Institute, Biogen Idec and GlaxoSmithKline — rank among the country's best employers. NC State also maintains strong agricultural partnerships with Bayer, BASF, Novozymes and Syngenta, companies that lead the way in hiring new NC State graduates. The region maintains a robust startup ecosystem with numerous engineering and sciences startups - many from NC State - along with abundant venture capital.

Celebrating its 137th year in 2024, NC State continues to make its founding purpose a reality. Every day our career-ready graduates and world-leading faculty make the fruits of learning, discovery and engagement available to people across the state, throughout the nation and around the world.

NC State University is an equal opportunity and affirmative action employer. All qualified applicants will receive consideration for employment without regard to race, color, national origin, religion, sex, gender identity, age, sexual orientation, genetic information, status as an individual with a disability, or status as a protected veteran. Individuals with disabilities requiring disability-related accommodations in the application and interview process are welcome to contact 919-515-3148 to speak with a representative at the Office of Equal Opportunity.

Minimum Education and Experience:

Other Required Qualifications:

Possess an exemplary scholarly research record as well as evidence of classroom excellence at both the graduate and undergraduate level.

Ability to support and mentor faculty and staff at all career stages.

The ability to manage budget priorities to balance a diverse array of needs within the Department.

An excellent record of scholarship and teaching.

Effective communication skills and team-building capabilities.

A record of outstanding professional achievement in their field.

Preferred Qualifications:

Preference will be given to candidates that can demonstrate an ability for highly effective administrative leadership and management of a multi-function department, and an understanding and appreciation of the evolving mission of the land-grant university system. This includes an understanding of the

opportunities and constraints facing faculty and departments in public research and education institutions.

In addition, experience with personnel management and participatory decision-making is also preferred.

Posting Number: PG193908EP

Position Number: 00111251

Anticipated Hiring Range: Commensurate with education and experience

To apply, visit <https://apptrkr.com/6592924>

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If you have general questions about the application process, you may contact Human Resources at (919) 515-2135 or <mailto:workatncstate@ncsu.edu>.

Final candidates are subject to criminal & sex offender background checks. Some vacancies also require credit or motor vehicle checks. Degree(s) must be obtained prior to start date in order to meet qualifications and receive credit.

NC State University participates in E-Verify. Federal law requires all employers to verify the identity and employment eligibility of all persons hired to work in the United States.

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