

# POMS College of Operational Excellence Mini-Conference 2026

Reno, NV, Thursday, May 7<sup>th</sup>, Room: TBD

Start	End	Program
9:30am	10:00am	Registration and coffee
10:00am	10:10am	Welcome and Introductions
10:10am	11:00am	<b>Keynote:</b> Subodha Kumar
11:00am	11:30am	<b>Best Paper Award finalists pitches 1 and 2</b> Improving Inspection Resource Allocation to Control Organizational Misconduct; Finn Petersen, and Rachna Shah When Yes Is a No: Navigating the Façade of Conformity in Continuous Improvement; Vijaya Sunder M, and Kevin Linderman
11:40am	12:10am	<b>Best Paper Award finalists pitches 3 and 4</b> Modeling the Influence of Unpaid Effort in Delivery Agents' Choices in Last-Mile Platforms; Lina Wang, Stanley Lim, and Elliot Rabinovich Subsidizing Social Welfare Programs: Contracted Slots or Vouchers? Wei Wei, Priyank Arora, and Senay Solak
12:10pm	12:30pm	Part I <b>Concluding remarks and winner announcement</b>
12:30pm	1:00pm	Transfer to Restaurant (Bus)
1:00pm	2:30pm	Lunch offered by the College at Restaurant near Automotive Museum
2:30pm	3:00pm	Walk to Automotive Museum
3:00pm	4:30pm	<b>Guided tour Automotive Museum</b>
4:30pm	5:00pm	Transfer back to the Hotel (Bus)
6:00pm	7:00pm	POMS Shared College Reception

Organized by the POMS College of Operational Excellence.

*COE officers:* Giuliano Marodin, Richard Peng, John Verghese, Serena Finco, Matthias Thürer, Jurriaan de Jong.

*COE Advisors:* Torbjorn Netland, Peter Ward, Rachna Shah, Morgan Swink, John Shook, and Tyson Browning

**Thanks to our sponsors:**



Jon M. Huntsman School of Business  
**Shingo Institute**  
**UtahStateUniversity.**



**Penn State Behrend**  
Black School of Business

